

Thank you for your interest in Werner products. For over 60 years, professional users have looked to Werner to supply their climbing equipment needs. Werner manufactures a broad line of safe, professional grade products and builds them to withstand even the most challenging tasks. We are committed to designing and manufacturing climbing products for the professional end user

Werner takes great pride in knowing that our ladders are constructed with the highest regard for quality and safety. Werner products are designed in compliance with local standards. Product sold into the United States is compliant with American National Standards Institute (ANSI) and Occupational Health & Safety Administration (OSHA) standards. Goods sold in Mexico comply to Norma Oficial Mexicana (NOM). Products sold in Canada comply with Canadian Standards Association (CSA) norms.

Werner product is warranted to the original purchaser to be free from defect in material and workmanship for the life of the product under normal and non-negligent usage by the original purchaser. The product will be repaired or replaced (with the same or similar model) at our option without charge within thirty days of the receipt of the product. Neither this warranty nor any other warranty, express or implied including implied warranties of merchantability and fitness for a particular purpose, shall extend beyond the limitations of this warranty. No responsibility is assumed for any incidental or consequential damages. To take advantage of this warranty, return the product to the place of purchase.

Werner offers replacement parts to repair common wear parts on the ladder, including, but not limited to feet, locks, spreader, tops, pulleys, and ropes. These parts, properly installed on the appropriate ladder "restore the ladder to a condition meeting its original design criteria" [OSHA 1926.1053(b)(18)].